



## Rules of the Game...

- ♥ We **respect & support** each other and our clients alike.
- ♠ We have **clear structured communication** with us and our clients.
- ♦ We **ask for help** when we need it.
- ♣ We **value** each others **contribution** to the team.
- ♥ We encourage a **positive & motivated attitude.**
- ♠ We take **responsibility & ownership** of our work and professional development.
- ♦ We strive to produce the **best quality** of work.
- ♣ We employ a **pro-active approach** to everything we do.
- ♥ We learn from our mistakes as an **opportunity to improve.**
- ♠ We encourage a **fun & friendly** work environment.



This is our { **ethos** }